

THE FIRST HOUR AFTER A MISTAKE

1. Typed a password on a fake page: change it on the real site, sign out of all devices, turn on the second step.
2. Opened a file or installed something: disconnect from the network, leave the computer on, call IT from another device.
3. Sent money: call your bank now, using the number on your card. Minutes matter.
4. In every case: tell someone at once. Early reports are how losses stay small.